

SOLID FIBRE PRIVACY POLICY

1. Solid Fibre will protect the confidentiality of its users' information, and use its users' information only for the purpose permitted or required.
2. Solid Fibre reserves the right to amend the terms and conditions of this Privacy Policy at any time without notice. It is your duty to remain apprised of the current version of these terms and conditions
3. Solid Fibre will only release its subscriber's information to a third party under the following circumstances:
 - 3.1. When directed by the written instruction of the subscriber or prospective subscriber;
 - 3.2. When directed by an order of Court;
 - 3.3. To the Independent Communications Authority of South Africa for the purpose of compiling, verifying or auditing any reports, accounts or other information required under Solid Fibre's licence or in terms of the Electronic Communications Act, 2005 and the regulations made pursuant to that Act;
 - 3.4. during the process of debt collection;
 - 3.5. to Solid Fibre's attorneys in connection with any potential, threatened or actual litigation;
 - 3.6. To Solid Fibre' auditors for the purpose of auditing their accounts; and
 - 3.7. In terms of any applicable law.
4. Solid Fibre takes reasonable measures to ensure the security and integrity of information submitted to or collected by this Website, but cannot under any circumstances be held liable for any loss or other damage sustained by you as a result of unlawful access to or dissemination of any Personal Information by a third party.
5. We are not responsible for the privacy practices of or the content on sites linking out of the Solid Fibre network. You agree to exclude Solid Fibre from any liability arising from your access to sites other than those on the Solid Fibre network.
6. Note that, as permitted by the Electronic Communications and Transactions Act 25 of 2002, Solid Fibre may use Personal Information collected to compile profiles for statistical purposes. No information contained in the profiles or statistics will be able to be linked to any specific user.
7. You consent that we may transfer your information cross border for business purposes and to protect your best interest. All information transfers will comply with the applicable laws.
8. Solid Fibre will keep records of all Personal Information collected and the specific purpose for which it was collected for a reasonable period of time from the date on which it was last used.

If you have any queries about this Privacy Policy please contact us by emailing enquiries@solidfibre.co.za